



Towing and Recovery Incentive Program (TRIP) AFTER INCIDENT REVIEW

April 2, 2009

1. TRIP Announcements

- Gary Millsaps announced that they will begin to look at incidents a little more closely. Hero supervisors will MAKE SURE incidents meet TRIP criteria before activating. Non-major incidents with no lane blockage will not be TRIP'ed. TRIP activations need to be tightened up to ensure there is enough budget with the CMAQ funds available for incentive payments. In order to make the budget last, we need to make sure we are activating the program only for true TRIP incidents that meet activation criteria.
- HB 231 is a law that limits liability for towing companies except in cases of gross negligence.
- Another Issue: Tow Companies have been pressuring HERO or Police to activate TRIP. If there is more anymore of this, the companies involved:
 - o Will not get incentive bonus
 - o 3 month Company Suspension
 - o Company removed from TRIP Program

2. Incident #73 (1477942 & 1477940): 03/5/2009, I-20 Eastbound Ramp to I-285 Southbound. Barrow.

- Planned lane closer later to remove debris

3. Incident #74 (1478027): 3/6/2009, SR 166 Eastbound East of Greenbriar Pkwy. Southside Wrecker.

- GSP activated trip (issues between Southside about activating)
- There is a discrepancy between GSP and the TMC – If on SR 166, that was an active route.

4. Incident #75 (1478693): 3/10/2009, I-285 Eastbound East of Flat Shoals Rd. S&W (New Image).

- New image was called mistakenly and then S&W was called.

5. Incident #76 (1479362): 3/15/2009, I-85 Southbound Ramp to I-285 Westbound. S&W.

- Jackknife tractor trailer (one was a car carrier).
- A fuel tank ruptured while clearing. TRIP was activated due to expanding fuel spill.
- It was raining heavily.

6. Incident #77 (1479589): 3/16/2009, I-285 at Memorial Drive. S&W.

- Incident involved a Tractor Trailer with a broken wheel.
- It could not be moved and S&W was called for TRIP activation.
- In the future, this kind of incident may not be a TRIP.

7. Incident #78 (1479604): 3/16/2009, I-285 Eastbound west of I-20. S&W.

- TRIP was activated after a fuel tank ruptured during relocation.

- The police department called fire, and they blocked additional lanes.
- In the future, this would not be TRIP activation.

8. Incident #79 (1481252-3): 3/27/2009, I-285 Northbound north of I-20. Barrow.

- A jack-knifed load of wood posts landed in the southbound lanes.
- The crew was late on the scene. Lonnie from Rhino was on-scene @ 1030, but he is not a supervisor for Barrow.
- Final verdict: If a trip company wants to act as a Supervisor, we need to know this information in writing. Companies must email a letter to TRIP noting that someone else will serve as a supervisor for another TRIP company.
- The acting supervisor must check in with the hero supervisor and include this information the log.
- Trip companies must check in with the HERO –HERO will not come find you!
- Lessons learned question: TRIP couldn't get there because there was congestion everywhere! Cars where on the shoulder.

9. Incident #80 (1481446): 3/28/2009, I-285 Northbound north of I-20. Barrow.

- A tractor trailer containing frozen waffles overturned, blocking all northbound lanes.
- NTP was delayed for driver extrication.

10. Incident #81 (1481560): 3/29/2009, I-285 Southbound Ramp to I-20 East. S&W.

- Overturned box truck.
- TMC records did not show TRIP activation.
- HERO supervisor heard on the radio.
- Decal County tried to activate TRIP.
- The problem could have been that DeKalb dispatch mistakenly did not actually call the TMC to activate TRIP.